Company Profile

OF LOOP NETWORKS PVT. LTD

Company Profile

About Us

Loop Networks Pvt. Ltd. Is an emerging internet service provider in Nepal which was established with the motto of *"Happy Customer"*. The managing director and chairman of the company, Mr. Satish Pokhrel started this business to provide proper service in the Nepalese market in 2016. We are focused on providing our customers with the best fiber internet service through up-to-date technical infrastructure and 24x7 customer support. We primarily focus on quality support to our customers on a regular basis to keep up with our motto.

Loop Networks' main aim is to satisfy our valued customers. For that, we keep in touch with our customers on a regular interval. This helps us know about the status of the service. To attain our theme "We care about our Customers", we do not just wait for our customers to contact us but our support team frequently will keep in touch with customers to know if the service is running well. Our aim is to reach every nook and corner of Nepal at affordable rates because we believe that today "Internet is a necessity, not a luxury".

We specialize in the **FTTH Internet Service**, **Monitoring**, **Cloud Service** and **Email Services**.

What is FTTH?

Fiber to the Home (FTTH) is the one of the latest technologies where the information is transferred via optical fiber from a fixed point directly to the users. This gives users the maximum access of high-speed internet unlike coaxial cables or ADSL. FTTH provides high speed connections up to 1GBps, which is 20 to even 100 times faster than any DSL connections.

Our Vision

To become the most honest, trustworthy, reliable and communicative Internet Service Provider in Nepal and to create the best working atmosphere for our valued employees.

Our Mission

To reach more and more customers with our premium service at and affordable pricing.

Company Highlights

- Company Registration was done on 11th Feb, 2016 (2072/10/28) at the Office of Company Registrar (Reg no. 145092/072/073)

- Internet and Email providing License was obtained from Nepal Telecommunication Authority (NTA) on 2073/04/02 (license no. Fi. Ja. 1-87)

Services Offered

The technological world today does not just require internet. We offer various services to our beloved customers. The users can choose from offers listed below as per their needs. We have numerous services for home, businesses, corporations, etc.

1. Internet Service

a) <u>Internet for Home</u>
We offer you a fast and secure internet for your home where you can download, stream and load your favorite sites without any trouble. The bandwidth for home users is provided from a port which is installed near your location. We provide home service with TV included in the package.

b) Internet for Small/ Medium Enterprise
<u>The internet for small and medium enterprises gives you a faster and even more secured</u> connection. It has dedicated connections for small and medium enterprises market to help to run effectively and proficiently. This package includes higher speed and more reliable connectivity.

c) <u>Internet for Corporations/ International Leased Line connectivity</u>
The internet for corporations consists of a more secure network to avoid any major breach because we care about how important your data are. We provide a dedicated bandwidth which is directly and only going to your corporation's location. The internet for corporation also offers static IP which are more reliable and secure. It has multiple fibers so breakage in a single fiber will not affect your works because other fibers are still working.

2. Intranet/ Branch Connectivity Services

Intranet service provided by Loop Networks helps corporations to have a private and secured service. They will have a private network which will only be accessible to the organization's staffs. All the data and information of various branches are securely stored and controlled in the head office. The server of the intranet works as a Local Area Network (LAN) which makes the connection between branch offices even more secured and encrypted. This will prevent breaching from public network. The intranet service we provide will help you to collaborate with the branch offices and communicate with more efficiency which will help to complete

even more tasks. The intranet service we provide is reliable and a secure link between you and your branches. This service is only available for Corporations package users.

3. Digital TV Cable Service

We provide digital TV cable service for you to relax after your stressful day of work by watching TV with your friends or family. We offer many High Definition channels with the internet combo. This service is only available to home users.

4. Office Network Management and Monitoring

Network management is the service which helps you to handle and manage the networks of your business. Network management is very important whether you have a small or a large business. Network management will help your office to get error free network to help you run your office smoothly. The network management not only manages your computer but also your phone system, fax machines, printers and other electronics. If your business has many computers in one place or even in its branches, network management will help you deal with it in each location. Every network can be managed through a single computer which will make it simple and easier. Loop Networks provides you with finest network management at an affordable cost. This will benefit you in saving time and increasing the productivity of the office activities.

5. Cyber Security for Corporations

We know the importance of your organizational data. There are a lot of cyber-attacks where hackers may access, change or even destroy your valuable information. To prevent such mishaps, we have cyber security service offered to our corporate users. Sometimes if the cyber security is not strong, the people could extract and misplace the important documents which could be life threatening to the corporations. Not only the people but their devices nowadays are getting even more innovative which can breach any useful data. So to prevent that, we provide a full cyber security to defend your corporation from any cyber-attacks.

6. Server Supply, Setup and Monitoring Services

For growing business, you will have increasing number of employees and more official tasks to perform. To store all the important data, you will need a secure server. Loop Network will help you setup server for smooth running of your organization's networks without any disturbance in ongoing tasks. We assure you the performance, scalability, accessibility, dependability, cost and easy maintenance. We offer various options for server setup ranging from everything on one server, separate database server, load balancer, HTTP accelerator to primary replica database replication depending on your company's requirements. Not just with the setup, Loop Networks will also help you monitor these servers.

7. DNS Hosting and Management Services

If you plan to host a Domain Name System, we provide that service as well. We know how important it is for your customers to access your websites. We provide variety of servers for your domain. We serve a high performance, guaranteed uptime and security to the domains. We have networks distributed all over the world to help you host the domain effectively. We not only host your domain but also manage it for your clients to have access all over the world.

8. IT Infrastructure Monitoring and Maintenance Service

It is crucial for your organization to properly manage your IT infrastructure. For those organizations who plan to streamline workflow effectively, we provide you with infrastructure monitoring and maintenance service. The information which are collected via infrastructure monitoring helps the organization improvise capacity management, availability, service level management, security, etc. We help you to monitor and maintain infrastructure for seamless administration of your organization.

9. Business Email System Setup, Maintenance and Monitoring

Why use conventional email addresses when you can have a custom email setup? Loop Networks helps you with setting up an email system with your organization's generic name which would be unique and easier for your clients to remember. Your own unique business email system will make you more professional and your clients will have even more trust towards you. Sending mails through these email addresses will help you promote your brand name furthermore. Loop Networks will help you set up the email system for your business and also regularly maintain and monitor it for your benefit.

10. Email Hosting

If you are planning to set up an email for your organization, we can help you set up a separate shared or dedicated mail server. This will help your organization in incoming and outgoing mails without any worry. This service helps you store all the necessary data and files in a single server without having to worry about security, storage space and more importantly your brand image. Even if you have set up an email and are looking for server, Loop Networks provides you finest servers to host your email.

11. Web Design, Development and Hosting

In the innovative world today, would you risk designing your website look like a brochure? Our professionally skilled and well experienced web designers can help you to have one of the best looking websites. We also design logos for your organization to make your website look even more attractive. We give your website a professional look at an affordable rate. We also have experts who specialize in numerous web building platforms. Even if your websites are done, we could still help you in hosting your websites. Our servers are located throughout the country which will help your clients to have access to your website anytime.

We can help you to update and maintain your websites regularly so that you can focus on successfully running your businesses.

12. Virtual Private Server Hosting / Cloud Services

If you are looking for a secure server to store and recover all your important data this service might be helpful to you. We host your data in effective manner so that you can access it anytime. You can upload, store and share your data via cloud from any part of the world . With this facility, you do not have to worry about any loss or damage of your organization's crucial documents and data.

13. Wi-Fi Hotspot Implementation, Monitoring and Maintenance

In case you intend on implementing an area as Wi-Fi Covered (Be it free or Paid), we can help you with the best engineering for your Wi-Fi Hotspot. We have a good reputation of Implementation of Wi-Fi Hotspots for

- Hotels / Resorts / Restaurants
- Corporate Offices
- Schools / Colleges
- Open / Closed areas

Providing internet has been one of the major attractions in hotels, restaurants and cafes. Having WiFi seems to be one of the major amenities in attracting customers. Offices, schools and colleges also require a hotspot so that their students and staff can work anytime with their laptops or tablets. This would be a great benefit for preparing presentations, send important mails and also for research purposes. Loop Networks helps you to create Wifi hotspot for areas that require one. By having the hotspot, you can also check if the people are misusing your IP address. You can control the bandwidth and also the access to many inappropriate sites. Loop Networks has the best team to setup, maintain and monitor your hotspot effectively

14. VPN Setup and Monitoring

Provided you intend to implement a secure Virtual Private Network for your office or personal use, we can provide you the best solution. We also provide a secure monitoring service for your Private VPN. With VPN setup you can secure yourself from the cyber attacks or from anyone who tries to snip or monetize your data. While using your internet through VPN, you will be secured from traffic of public internet and can also access region restricted. Your credentials will be safer with Virtually Private Network. Loop Networks provides you with best security which is almost impossible to breach.

15. Server Co-Location/ Hosting

We can host your server as you wish. Considering you only want to access the important data and information but do not have enough resources to manage it, server co-location is the right service for you. The server remains yours but we help you to maintain, manage and monitor it so that you can focus on running your business effectively. Loop Network's server co-location will also help you provide IP, bandwidth, security and backup to the server. Our experts at this service will be there for you 24x7 to help you with all the network related issues. Our storage has plenty of space for your data. You can control the server service, operating system and applications whereas Loop Networks will help you with the space, power and network resources.

16. Authentication Server Setup for Small/ Medium ISPs

There are many fraudulent activities going on around the world. Loop Networks will help you to set up an Authentication Server for Small and Medium ISP's. These servers check the username and password for the ISPs so that only the responsible party will have access to the server. These servers will help you to control and maintain the speed and data of your internet. Loop Networks will help you with any issues immediately.

Note: If you have queries about any of the above services and wish to know about it in detail, you can contact our office or send us an email and we will get back to you.

Affiliations

- National Distributer for **DMA Softlab Radius Manager** (ISP management system) and technical point of contact for Nepal.
- National Sole Distributer for **SAS radius** (ISP management systems) and technical support partner
- Technical and distribution partner for **K7security systems** for Enterprise and corporations
- Technical and distribution partner for **F-secure End point security** for Enterprise and corporations

Why Loop Networks?

- **24 x 7 customer support**
  Our highly skilled and well trained employees are any time available to serve our valued customers. Our employees are very responsive to any issues faced by our clients. Being customer service and quality oriented, we are there for you any time of any day.

- **SMS notification**
  We have SMS notification facility available to all the users of Loop Networks. Not just the users, if you have any inquiry about our services or plans you could just send LOOP(service) to (31001). The users will receive notification regarding any issues in the system, new plans to offer or after the issue is resolved. The users will also be notified regarding the connection ending time so that they could continue to use the service hassle free and uninterrupted.

- **Well maintained power Backup**
  We value the importance of your time and promise to provide uninterrupted service. To maintain that, we have equipped ourselves with heavy duty generators in case of power outage.

- **Well maintained network Backup**
  Backups are the way to protect the investments of data. In case of emergency situations, our networks are backed up in a secure manner which are easy to recover. We ensure high security of the data as they are very important.

- **Premium service to all clients**
  Loop Networks is more concerned with quality over quantity. This is why we provide a premium internet and intranet services in a pocket friendly budget. We also provide TV channels with high definition channels in a cheaper rate. Loop Network also offers money back guarantee to the clients in case of dissatisfactions.

- **Well compensation for disturbed service**
  Our main aim is to provide Clients with quality service. We use the best technology to ensure this. If the connection or any of the service we provide causes inconvenience, we ensure to compensate you in best way possible. We promise to provide you with quality service for the time period the disturbance have been faced.

- **Easy payment solution**
  Staying in line to pay the bills is a real headache. Your time is immensely valuable which is why we have easy payment solution for you and your customers. The payments can be done through e-sewa, khalti, i-pay or through mobile banking. You could also make the payment through any bank or directly at our head office.

- **Warranty covered devices for client**
  To provide the service of good internet, we have the best devices you can use at the most affordable prices. The devices we use are warranty covered which can be used hassle free. The device can also be refund if you plan to end the connection. Also any technical problems in the device we provide are covered in the warranty and can be replaced immediately.

- **Cable TV with Internet Combo Offer**
  After stressful day at work, we have a habit to relax for a bit. For that we've got you covered. Our Cable TV offers you with a lot of High Definition channels. We provide both TV and Internet combo offers. We recommend taking both services at once as it would be value for money.

- **Highly Skilled team**
  Our team consist of properly trained and skilled employees. Our employees get proper guidance to be the best at what they do. Having a friendly working environment, our staff can function to serve you to the fullest. We also provide equal opportunities and platform to fresh graduates therefore helping them in career opportunities in the future.

- **Up-to-Date Infrastructure Facilities**
  Our workplace is equipped with high-end and up-to-date infrastructures. It helps our team to grow and provide better customer service. Our highly skilled engineers are constantly working on upgrading and updating the systems and software so that our clients experience the best of the best.

Conclusion

Overall, we are established with a motive to serve the best among people. Despite being a newly established Internet service provider, we assure to provide you with the best service possible. In our country, people are generally not satisfied with the internet service they use. We aim to change the way people view the internet service providers providing them with the finest service. Loop Networks will try to ensure the motto of "Happy Customers" by satisfying the customers. Using the latest technology and well equipped infrastructures, and with the team of highly trained professionals we will give you the best we can.